

U Care Back to School Vouchers 2010



Frequently Asked Questions (FAQs)

(Information is correct at time of print)

Q1. What is the objective of giving out the “U Care Back to School” vouchers?

A1: As a caring Labour Movement, we aim to help our union members to improve their lives through various assistance schemes. The “U Care Back to School” (BTS) Voucher Programme is to assist our low income union members to defray the cost of their children's school expenses for the new school year. This year, \$5 Million worth of vouchers is expected to be given out, benefiting up to 40,000 children based on \$125 worth of vouchers per child.

Q2. Which groups of school-going children are eligible for these vouchers?

A2: Members' child/children who will be attending schools stated below in Year 2011 are eligible for the BTS vouchers:

- Pre-School Level (Kindergarten 1 and 2)
- Primary to Secondary School Level (Government & Government-aided School under MOE)
- Post-Secondary Level, including Junior Colleges, Millennia Institute, Institute of Technical Education (ITE) and Polytechnics
- MOE-registered Special Schools (please refer to Appendix A)

Q3. What are the eligibility criteria?

A3: Union member who has:

- a. Total gross household monthly income of \$1,800 or below; OR per capita income of \$500 and below a month if gross household income is more than \$1,800
- b. Minimum 6 months of continuous union membership
- c. Child/children attending one of the schools stated in A2 above.

Q4. How do union members apply?

A4: Union members who meet the eligibility criteria,

- For Ordinary Branch (OB) members, they will apply directly with their respective unions that they belong to;
- For General Branch (GB) members, they will apply directly with NTUC Member Services Centre, NTUC Centre, No. 1, Marina Boulevard, Singapore 018989 or download the Application Form (for GB Members) from www.ntuc.org.sg/backtoschool

Applicants will need to submit the relevant supporting documents as stated on the application form such as payslips when submitting their application.

Q5. When is the closing date of application?

A5: The application period closes on **30 Sep 2010**. Unions will process the applications and distribute the vouchers to successful applicants from mid-November 2010 onwards.

Q6. How will applicants know the outcome of their applications?

A6: Ordinary Branch applicants will be informed by their respective unions. General Branch applicants will be informed by NTUC Membership Department on when and where to collect their vouchers.

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Q7. Where can these vouchers be used?

A7: The vouchers (in denominations of \$5 and \$10) are valid for purchase of school textbooks, assessment/reference books, stationeries, school uniform/PE attire/shoes/socks/bags, spectacles, haircut, or any other school-related items at the following:

- Bookshops and authorised uniform suppliers at Government and Government-Aided Schools (Primary and Secondary), Junior Colleges and Millennia Institute under MOE; all ITE Co-op Shops and MOE-registered Special Schools
- NTUC “Back to School” Fair from 10-12 Dec 2010
- * Selected NTUC FairPrice Outlets (applicable to special stationery pack only)
- * All BATA Retail Stores (except Changi Terminal 1)
- * All POPULAR Retail Bookstores
- * All EC House Outlets
- * All Evergreen Stationery Outlets
- * All The Point Optical and Eyecare Specialist Outlets

Note: Members need to present their NTUC union membership card at the point of redemption at participating outlets marked with (*) to earn LinkPoints. This is subject to prevailing terms and conditions.

Q8. What if someone is found selling the voucher(s)?

A8: NTUC reserves the right to confiscate the voucher and the member will be denied from future U Care Programmes.

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Appendix A

MAIN DISABILITY	MOE-Registered Special Schools	
Physical Disability	1	Spastic Children's Association School
Sensory Impairment	2	Canossian School
	3	Singapore School for the Deaf
	4	Lighthouse School
Intellectual Disability	5	Katong School
	6	Chaoyang School
	7	Delta Senior School
	8	Tanglin School
	9	Metta School
	10	Grace Orchard School
Intellectual Disability	11	Lee Kong Chian Gardens School
	12	Woodlands Gardens School
	13	Towner Gardens School
	14	Fernvale Gardens School
	15	AWWA School
Multiple-Handicaps	16	Rainbow Centre – Yishun Park School
	17	Rainbow Centre – Margaret Drive School
	18	Pathlight School
Autism	19	Eden School
	20	St Andrew's Autism School